

Type:	Manual	Version:	1.1	Policy Owner:	HSE Department
Created:	22/04/2021	Review date:	22/04/2023	Status:	Live
Title:	Quality Policy	Policy Number:	LELS/POL/HSE/003		



## QUALITY POLICY

### INTRODUCTION

Loyz Group is committed to the providing our services in a manner that consistently conform to our customer's specified requirement and meet applicable national and International regulatory, codes and standards.

To achieve this, Loyz Group has established and maintains an effective and efficient quality management system within our environment for continuous improvement which is appropriate to the context of our organization and supports our strategic direction.

Loyz Group maintains its quality management standards by:

- Annually reviewing our performance, customers' satisfaction indicators and formally generate goals and targets in line with our strategic direction and corporate objectives.
- Ensuring that employees at all levels in our organization are made aware of the company's quality policy and their individual roles in our overall bid to achieving the main drive of this policy.
- Maintaining proactive leadership that empowers business teams and individuals along defined strategies.
- Communicating this quality management system to all personnel and creating awareness and compliance through periodic training and involvement.
- Continuously evaluating and reviewing both internal and external processes in order to achieve our goal of total quality standards.
- Adhering to the company policy that all documents are maintained, archived and disposed under strict management guidelines.
- Providing adequate resources to facilitate the successful delivery of our Quality Policy.
- The Quality Policy shall be made available to relevant interested parties as appropriate.
- The Quality Policy and objectives are regularly reviewed for continued suitability.

Bassey Adie

**Managing Director**

**22 April 2021**